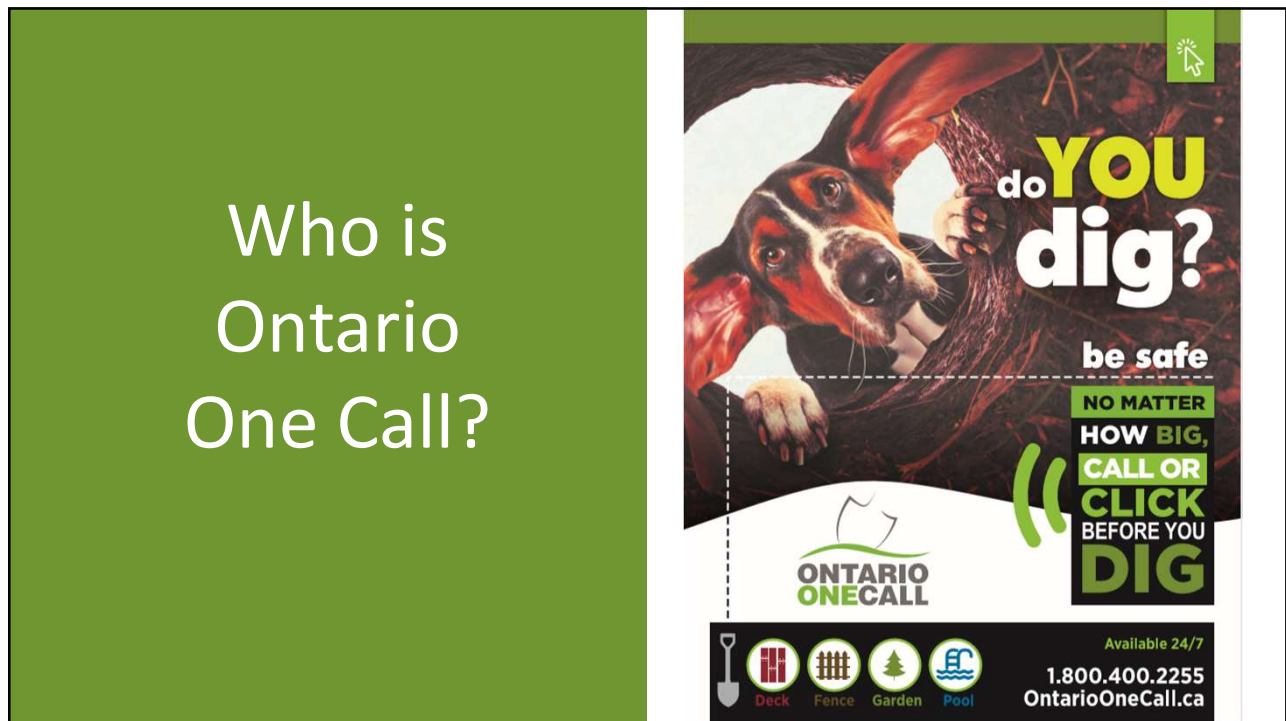


1



2

The first step to digging safely is to contact Ontario One Call before you dig.



3

3

- Ontario One Call does not physically mark the location of the lines, pipes, or cables
- We collect and relay the dig information you submit to the buried infrastructure owners
- Buried infrastructure owners will then deliver locates, by marking the property with paint and/or sending paperwork directly to you.

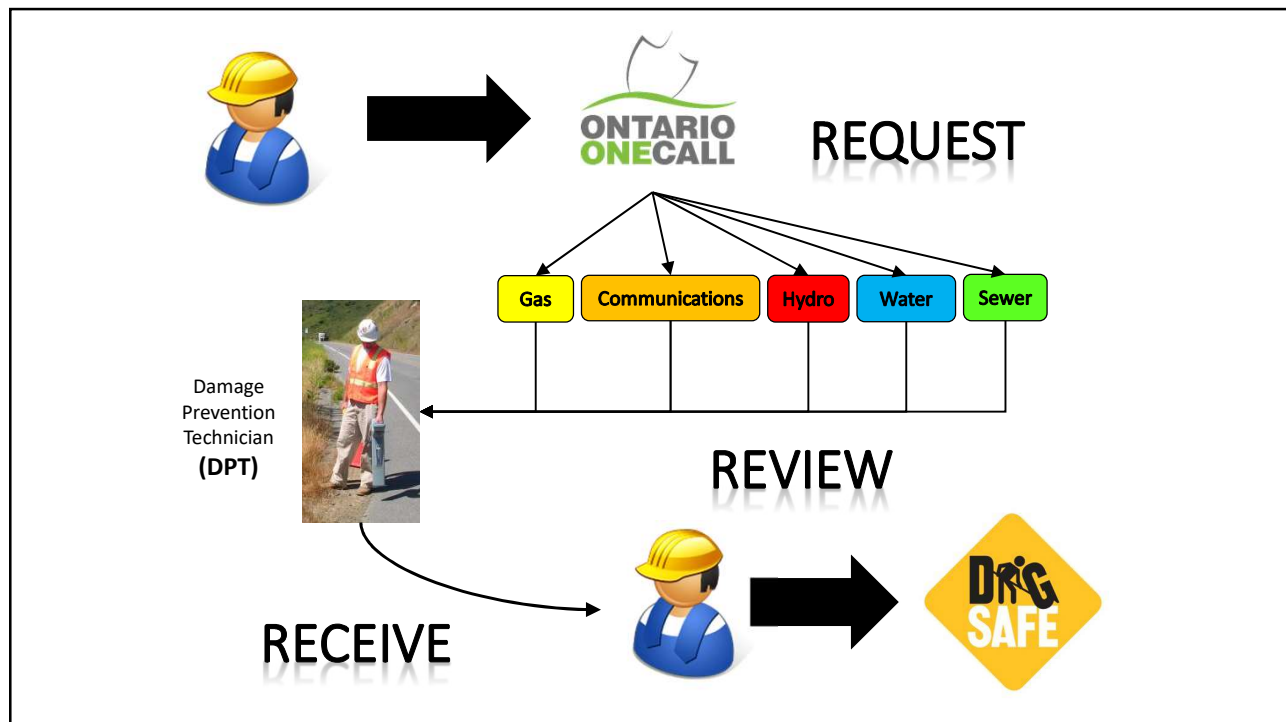
Before you dig into your next outdoor project:

- ☒ Call or click before you dig
- ☒ Wait for locates
- ☒ Respect the marks

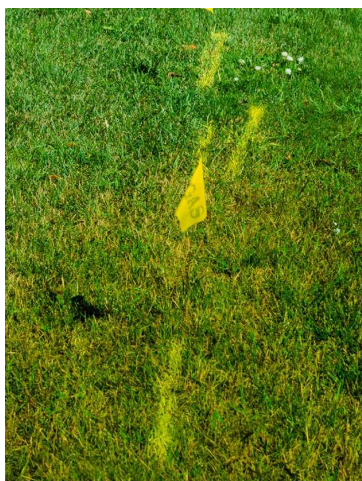


4

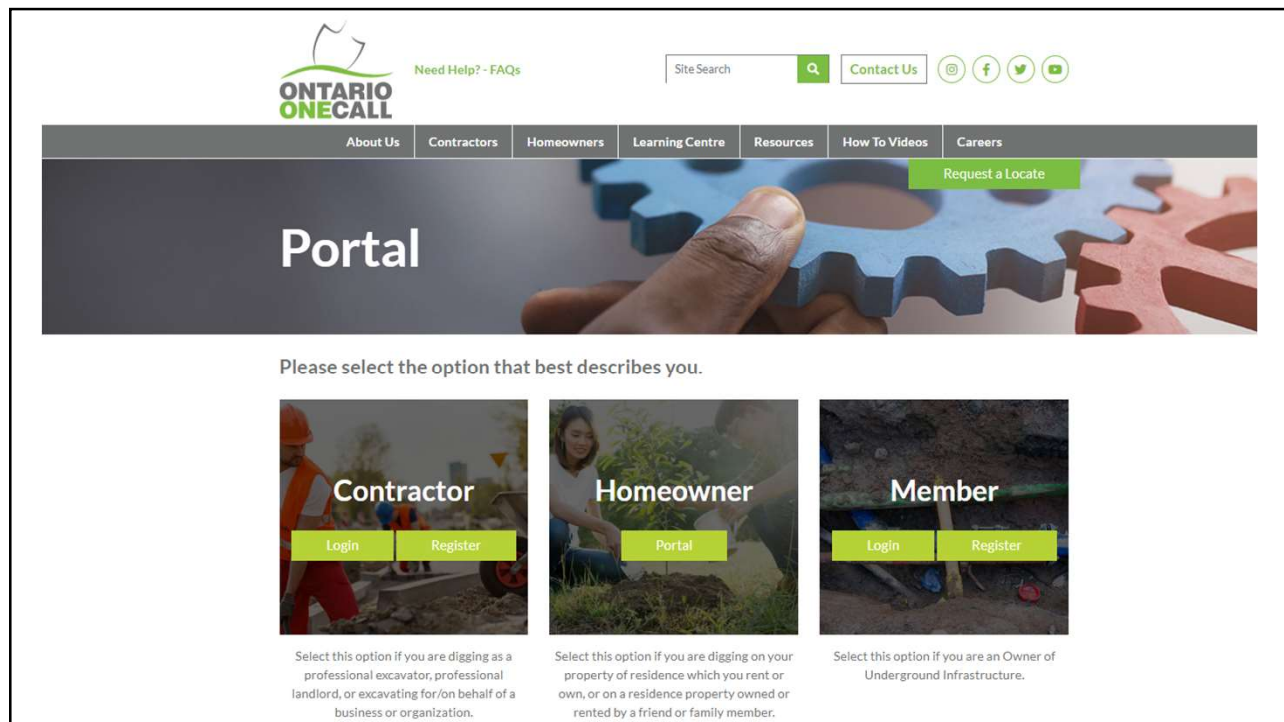
5



The Result

[illegible]

6



7

Professional Locate Admin

- E-Learning course for people applying for locates
- Partnership with 4IQ Solutions LLC
- Focusing on creating exceptional tickets
- Coming in 2020

be safe

NO MATTER

HOW BIG,

CALL OR

CLICK

BEFORE YOU

DIG

ONTARIO ONECALL

8



Useful Contact info

- Ontario One Call:
1-800-400-2255 / solutions@on1call.com
- Promark:
1-800-371-8866 /
- CLI:
1-866-892-6337 / Canadianlocators.com



9



The logo features a stylized graphic of three interlocking loops in blue, yellow, and orange. Below this graphic, the text "Late Locate" is written in a large, orange, sans-serif font, and "SYMPOSIUM" is written in a large, blue, sans-serif font.

10

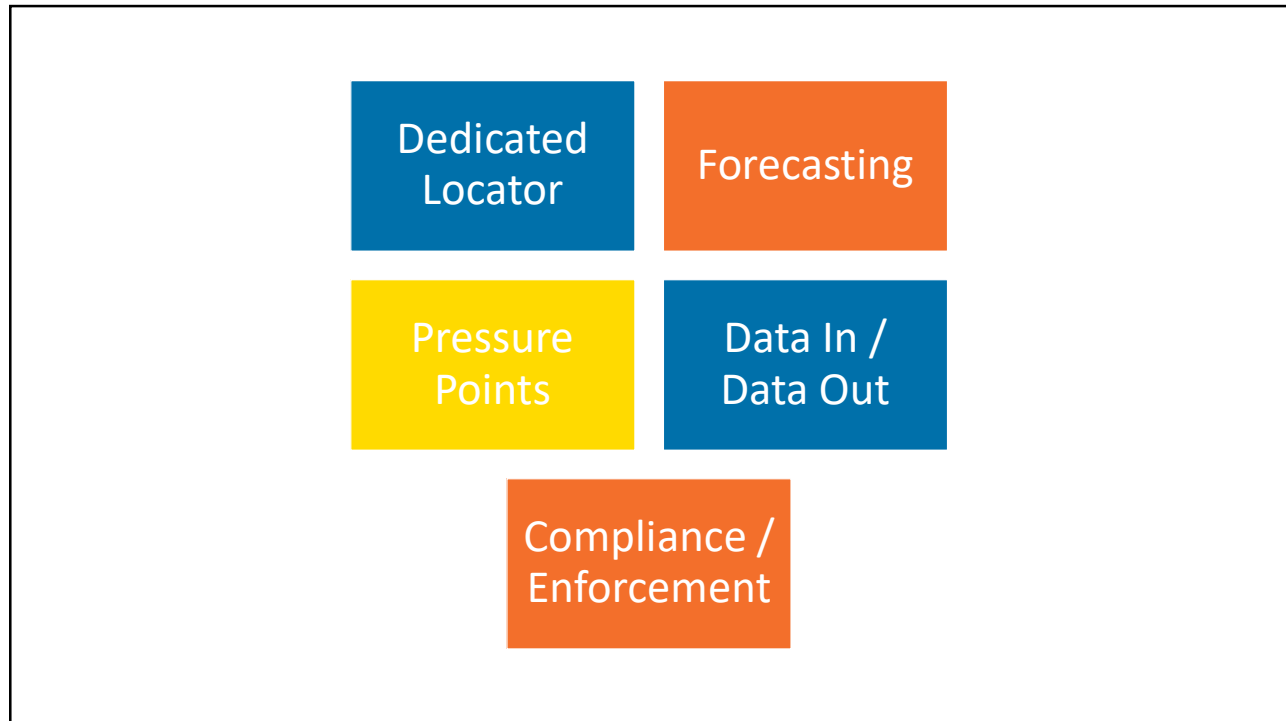
Late Locate Symposium

- Industry Driven event held in December 2019
- Independent Facilitator
- 25 Participants
 - 10 Utilities/Municipalities
 - 5 Excavators
 - 5 Locate Service Providers
 - 5 Ontario One Call Staff

11

The goal of the three-day intensive event
was to develop solutions
that would make a positive impact
on the 2020 dig season

12



13

Dedicated Locator

- Move Major infrastructure projects to Dedicated Locator to relieve stress and free up the regular pool of locators
- Utilities and Municipalities will be responsible for the Dedicated Locator on their own capital projects
- Dedicated Locator staff are additional, and will not come from existing locator staff
- In 2020, certain infrastructure types will be put into this model with more to follow in the coming years

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Forecasting

- Develop a new forecasting model to give visibility into resource demand that is required
- Utilities, Municipalities and LSPs will forecast workloads by collecting and distributing on-going details related to capital projects
- LSPs are to show calculations to the Utilities and Municipalities based on the data
- Pilot Program starting in Ottawa in 2020

15

Pressure Points

- Standardized the way locates are managed
- Utilities and Municipalities to have 60 day locate validity periods
- Utilities and Municipalities to have the same locate expiration date, based on the work to begin date
- Develop proper guidelines to share locates with sub-contractors

16

Data In / Data Out

- Reduce over-notification and eliminate other factors affecting LSP productivity
- Create a checklist of LSP needs that an Excavator must fulfil for a locate request
- Incorporate finalized process into the curriculum of the Professional Locate Administrator Course coming in 2020

17

Compliance / Enforcement

- Alleviate confusion in the industry and mitigate the continual delivery of late locates
- Provide greater communication about the rules, compliance process and the roles and responsibilities of each stakeholder
- Look to implement a change to Member billing based on a performance-based model

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We need you